



GRIEVANCE REDRESSAL CELL

MORIDHAL COLLEGE::MORIDHAL::DHEMAJI::ASSAM

ESTD:1988

ANNUAL REPORT FOR THE SESSION: 2021-22

The Grievance Redressal Cell of Moridhal College organised two Executive meetings on 15th February 2022 and 10th May 2022 in the session 2021- 2022. The meeting was held under the chairmanship of the president of the cell and in the presence of all the members, discussed the issues lodged by the students. During the year the Grievance Redressal cell received a total of 20 numbers of grievances. After threadbare discussion, the meeting arrived at the resolutions that the grievances should be addressed to the principal of the college for solving the issues.

SI No.	Nature of the grievance	How it is resolved	Remarks
1	Complaint regarding electricity supply problem in the evening time at girl's hostel and requesting to supply electricity through generator (Total number of complaints received regarding electricity supply is 5)	Report sent to Authority	Resolved
2	Request to purchase a book of sociology for B.A. 3 rd Semester course	Report sent to Librarian	Resolved
3	Request to purchase 3 books of education for B.A. 5 th Semester course (Total request is 2)	Report sent to Librarian	Resolved
4	Requested to purchase a book of maths for B.A./B.Sc. 5 th Semester	Report sent to Librarian	Resolved
5	Request to purchase book of botany for B.Sc. 6 th Semester course	Report sent to Librarian	Resolved
6	Request to purchase books of Zoology for B.Sc. 5 th Semester course	Report sent to Librarian	Resolved

10/5/22

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7	Request to remove green screen and to repair two fans in the class rooms	Report sent to Authority	Resolved
8	Request to administration for First Aid Box and medicines (Total requests are 3)	Report sent to Authority	Resolved
9	Request to install more water pumps	Report sent to Authority	Resolved
10	Request to reduce the mess dues, repair latrine and bathrooms and install water tank	Report sent to Authority	Resolved
11	Request to clean the back side of RCC building of girl's hostel (Total requests are 3)	Report sent to Authority	Resolved

President
Grievance Redressal Cell
Moridhal College

Secretary
Grievance Redressal Cell
Moridhal College