



GRIEVANCE REDRESSAL CELL

MORIDHAL COLLEGE::MORIDHAL::DHEMAJI::ASSAM
ESTD:1988

ANNUAL REPORT FOR THE SESSION: 2019-20

The Grievance Redressal cell of Moridhal college was formed with the goal of resolving the grievances of the students. Students may submit their grievances in writings and drop these in the suggestion/ complain boxes available in the college and hostel campus.

The Grievance Redressal cell of the college Convene meetings as needed to take appropriate measures/ solutions of the grievances lodged by the students. On 29th June 2019, 30th September, 2019, 25th January, 2020 and 7th March, 2020 the Grievance Redressal cell of Moridhal college convened four executive meetings in the presence of the members to discuss about the grievances related to academic and other Central services of the college. The meeting held under the Chairmanship of the President of the cell Mrs. Dhariya Jyoti Patowari discussed the issues in this session.

Total nine nos. of grievances were lodged by the students. The committee discussed the issues raised and resolved all the grievances immediately and taken proper action.

SI No.	Nature of the grievance	How it is resolved	Remarks
1	Complaint regarding drinking water in the girl's hostel	Report sent to Authority	Resolved
2	Complaint regarding toilet problem in the girl's hostel	Report sent to Authority	Resolved
3	Complaint regarding sanitary pad vending machine for girl's students	Report sent to Authority	Could not be resolved
4	Requested to take action against those who spit in the class room	Report sent to Principal	Resolved
5	Complaint against the foul smell in the toilet near the education department	Report sent to Principal	Resolved
6	Complaint against deteriorating food quality in the girls's hostel	Report sent to Authority	Resolved

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6	Complaint against deteriorating food quality in the girls's hostel	Report sent to Authority	Resolved
7	Request to provide reference books for the B. Sc. Honors (Physics) in the college library	Report sent to Authority	Resolved
8	Complaint regarding disturbance in the reading room of the library	Report sent to Authority	Resolved
9	Permission to use mobile phones during night in the girl's hostel	Report sent to Authority	Resolved
10	Complaint regarding foul smell of the drain near geography department	Report sent to Authority	Resolved
11	The boarders of the girl's hostel requested to provide a daily newspaper in the hostel	Report sent to Authority	Resolved
12	Request to provide a carrom board and chess for the boarders of girls hostel	Report sent to Authority	Resolved

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07/03/20
President
Grievance Redressal Cell
Moridhal College

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07/03/20
Secretary
Grievance Redressal Cell
Moridhal College