



GRIEVANCE REDRESSAL CELL

MORIDHAL COLLEGE::MORIDHAL::DHEMAJI::ASSAM

ESTD:1988

ANNUAL REPORT FOR THE SESSION: 2018-19

The Grievance Redressal cell of the college Convene meetings as needed to take appropriate measures/solutions of the grievances lodged by the students. On 12th August 2018 and 30th March 2019 the Grievance Redressal cell of Moridhal college convened two executive meetings in the presence of the members to discuss about the grievances related to academic and other Central services of the college. The meeting was held under the Chairmanship of the President of the cell Mrs. Dharjya Jyoti Patowari.

A brief outline of the grievances:

Sl No.	Nature of the grievance	How it is resolved	Remarks
1	Complaint Regarding insufficient bench & desk	Report sent to Principal	Resolved
2	Complaint Regarding providing more books of English in the reference section	Report sent to Librarian	Resolved
3	Complaint Regarding disobeying the rules of the Hostel by the boarders of Girls' Hostel	Report sent to Hostel Superintendent	Resolved
4	Requested for appointing a trainer in the college GYM	Report sent to Principal	Couldn't be resolved
5	Complaint regarding unhygienic condition of the toilet in the Girls' common room	Report sent to Principal	Resolved
6	Complaint Regarding providing pure drinking water facility	Report sent to Principal	Resolved
7	Request to repair the fans in the class rooms	Report sent to Principal	Resolved

[Signature]
30/03/19

President
Grievance Redressal Cell

[Signature]
30/03/19

Secretary
Grievance Redressal Cell