



**GRIEVANCE REDRESSAL CELL**  
**MORIDHAL COLLEGE::MORIDHAL::DHEMAJI::ASSAM.**  
**ESTD:1988**

**ANNUAL REPORT FOR THE SESSION: 2022-23**

The Grievance Redressal Cell of Moridhal College organised two Executive meetings on 8<sup>th</sup> August 2022 and 3<sup>rd</sup> December 2022 in the session 2022- 2023. The meeting was held under the chairmanship of the president of the cell and in the presence of all the members, discussed the issues lodged by the students. During the year the Grievance Redressal cell received a total of 30 (thirty) numbers of grievances. After threadbare discussion, the meetings taken these resolutions and that the grievances should be addressed to the principal of the college for solving the issues.

A brief outline of the grievances:

Sl No.	Nature of the grievance	How it is resolved	Remarks
1	Request to clean the back side of RCC building of girl's hostel ( <b>Total requests are 5</b> )	Report sent to Authority	Resolved
2	Request to purchase 4 book of Zoology for B.Sc. 4 <sup>th</sup> Semester course	Report sent to Librarian	Resolved
3	Complaint against the student's union for leaving the carom board in the Boy's common room	Report sent to Authority	Resolved
4	Complaint against the V.P., student's union for breaking carrom	Report sent to Authority	Resolved
5	Request to purchase 4 book of maths for B.A./B.Sc. 4 <sup>th</sup> Semester course	Report sent to Librarian	Resolved
6	Request to purchase 4 books of Zoology for B.Sc. 5 <sup>th</sup> Semester course	Report sent to Librarian	Resolved
7	Request to change diet menu in the girl's hostel ( <b>Total requests are 2</b> )	Report sent to Superintendent	Resolved

*10/12/22*

*04/12/2022*



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8	Complaint against monitor of RCC building girl's hostel ( <b>Total complaints are 3</b> )	Report sent to Superintendent	Resolved
9	Complaint against senior boarders of RCC building of girl's hostel	Report sent to Superintendent	Resolved
10	Request to seek permission from academic in-charge to go out after 12 noon	Report sent to Authority	Resolved
11	Complaint against cook of girl's hostel ( <b>Total complaints are 3</b> )	Report sent to Superintendent	Resolved
12	Request to reduce mess dues in the girl's hostel ( <b>Total requests are 2</b> )	Report sent to Superintendent	Resolved
13	Complaint against the hostel boarders who bring food to their rooms	Report sent to Superintendent	Resolved
14	Request to open the college gate before 1 pm	Report sent to Authority	Resolved
15	Require electric bulb in anthropology classroom	Report sent to Authority	Resolved
16	Complaint regarding regular cleaning of the lavatories and take action against the students who spit in the classrooms	Report sent to Authority	Resolved
17	Complaint against some boarders in girl's hostel for bad behaviour during prayer time	Report sent to Superintendent	Resolved
18	Request to repair the fans in the classroom	Report sent to Authority	Resolved

*10/10/22*

*04/12/2022*



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19	Complaint against bad behaviour of cook while serving in the dining hall	Report sent to Superintendent	Resolved
20	Complaint regarding poor quality of food provided by the mess manager	Report sent to Superintendent	Resolved
21	Complaint lodged by senior boarders of the girls hostel regarding violation of hostel rules by juniors	Report sent to Superintendent	Resolved
22	Request to provide uninterrupted supply of electricity in the girl's hostel	Report sent to Superintendent	Resolved
23	Request to provide books for use by the boarders in the girl's hostel during the leisure hour	Report sent to Librarian	Resolved

President  
Grievance Redressal Cell  
Moridhal College

*M. K. S.*  
24/12/2022  
Secretary  
Grievance Redressal Cell  
Moridhal College